

KEY

G	On target/met target
A	Some progress/data not yet available so not possible to determine trend
R	Not on target
Template	In-year data is not available so an action plan is used to monitor performance until data is available at year-end. This means that, even where actions are complete, they not move the indicator in the right direction.
Tracker indicator	Actions over a 12 month period will have little or no impact on this indicator, but data will be monitored annually to show the rate of progress towards a longer term objective
n/a	Either there is no mechanism for measuring performance this year or no target is required

Performance Indicator Reference

Performance Indicator

Plan indicator is from

Baseline as per AOP or the most recent year-end outturn

Performance to date

AOP target

IPR judgement against target
 Red, Green or Amber
 (see KEY above)

Commentary on performance

APPENDIX A - AOP INDICATORS
PERFORMANCE AGAINST TARGET

Reference Number	Indicator	Herefordshire Community Strategy (HCS)	Local Area Agreement (LAA)	Local Public Service Agreement - second generation (LPSA2G)	Baseline	May	July	September	Target	April-July	April-September	Frequency of Reporting	Commentary (where relevant) for the current period
Maximise the health, safety, economic well-being, achievements and contribution of every child													
54	HCS	% of streets and public areas falling below Grade B for cleanliness (litter)	✓	✓	✓	17%	21%	16%	<=15%	G	G	Monthly	Although performance has fallen compared with last year's outturn, performance is ahead of the same period last year.
			Council priority			Shaded boxes signify data was not due to be reported in this period; unshaded boxes signify data was expected but not available						How often, and when, will data be reported	

The indicators are listed under each council priority in turn. Indicators lead by partners are listed at the end of the appendix, with judgements to the end-of-July.

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Improve transport and the safety of roads														
52	HCS	No. of people (all ages) killed or seriously injured on Herefordshire roads	✓	✓	✓	119		43 (June)	84 (August)	<=134	G	G	Monthly	Performance relates to the calendar year so is currently on track to achieve target, albeit marginal.
99	HC	No. of people slightly injured in road traffic collisions				732		194 (June)	464 (August)	<=788	G	G	Monthly	
6	HCS	The percentage of adult residents in Herefordshire that usually travel to work for their main job by driving a car or van - on their own (Method of Travel to Work)	✓			61%	Templates			<=57%	A	A	Annually @ end-of-January	Integrated transport projects included in the LTP are being implemented
7	HCS	a Index of annual average daily traffic (AADT) volumes into Hereford City	✓	✓		100.63				<=108	A	A	Annually @ end-of-March	
7	HCS	b Index of annual average daily traffic (AADT) volumes on principle rural road networks	✓	✓		100.63				<=109	A	A	Annually @ end-of-March	
72	HC	Indexed number of cycling trips				118.99				=>118	A	A	Annually @ end-of-March	
76	HC	No. of passenger journeys per year on public buses in Herefordshire (thousands)				3,433,043				=>3,948,000	A	A	Annually @ end-of-March	
83a	HC	Principle Roads condition				14%	Templates			<=5%	A	A	Bi-annually November & March	Survey work has been brought forward so more timely use can be made of the data. The results should be reported as part of the next IPR to end-of-November.
83b	HC	Non Principle Roads condition				21%				<=19%	A	A	Bi-annually November & March	The current highway maintenance plan is being delivered, but was affected by the recent flooding. The impact of flooding on the network has been assessed and details submitted under the Bellwin scheme
Sustain thriving communities, including by securing more efficient, effective and customer-focused services, clean streets, tackling homelessness and effective emergency planning														

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54	HCS	% of streets and public areas falling below Grade B for cleanliness (litter)	✓	✓	✓	17%		21%	16%	<=15%	G	G	Monthly	Although performance has fallen compared with last year's outturn, performance is ahead of the same period last year.
92	HC	Proportion of relevant land and highways from which unacceptable levels of graffiti are visible				2%		2%	1%	<=2%	G	G	Monthly	
93	HC	Proportion of land and highways from which unacceptable levels of fly-posting are visible				1%		0%	0%	<=1%	G	G	Monthly	
94	HC	Grade for the year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping' (Grading 1 - very effective; 2 - effective; 3 - good; 4 - poor)				Grading 1 (very effective)		1	3	1	G	R	Monthly	The number of fly-tipping incidents has increased since May, following the introduction of permits at household waste amenity sites. Performance against this indicator has now levelled-off, but is not anticipated to improve above level 3 in the current financial year.
96	HC	% of abandoned vehicles removed within 24 hours from the point where the Council is legally entitled to remove the vehicle				99%			94.74%	100%	A	R	Monthly	Performance fell during the summer. One team deals with both abandoned vehicles and fly-tipping; handling a significant, and initially unexpected, increase in fly-tipping incidents resulted in a reduction in the response times for abandoned vehicles. Arrangements have now been put in place to provide back-up for the team and performance has improved in recent months; however, as the target is 100% this will not be achieved this year.
95	HC	% of people satisfied with the cleanliness standard in their area				66%				=>66%	A	A	Annually at end-of-January	
97	HC	b Adult perceptions of improvement in CLEAN STREETS				-23%					n/a	n/a	Annually at end-of-January	
97	HC	h Adult perceptions of improvement in PUBLIC TRANSPORT				-24%					n/a	n/a	Annually at end-of-January	
97	HC	j Adult perceptions of improvement in ROAD AND PAVEMENT REPAIRS				-51%					n/a	n/a	Annually at end-of-January	
97	HC	m Adult perceptions of improvement in THE LEVEL OF POLLUTION				-42%					n/a	n/a	Annually at end-of-January	
Protect the environment, producing much less waste, recycling much more of what remains and reducing carbon emissions														
56	HCS	a Amount of household waste collected per person per annum	✓	✓		505.82kg		127.26kg (June) (cumulative)	219.33kg (August) (cumulative)	<=505kg	A	A	Monthly	
56	HCS	b % of household waste going to landfill		✓		72.85%		73.68% (June) (cumulative)	70.85% (August) (cumulative)	<=68.5%	A	G	Monthly	

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			Local Area Agreement (LAA)	Local Public Service Agreement - second generation (LPSA2G)						April-July	April-September				
56	HCS c	% of municipal waste (excluding household waste) recycled	✓		0%	0% (June) (cumulative)	0% (August) (cumulative)	0%		G	G	Monthly	Although current performance is behind target, projections suggest year-end performance may achieve target		
56	HCS d	% of municipal waste (excluding household waste) landfilled	✓		100%	100% (June) (cumulative)	100% (August) (cumulative)	100%		G	G	Monthly			
56	HCS e	% of household waste recycled	✓		18.71%	18.02% (June) (cumulative)	19.42% (August) (cumulative)	=>23.97%		A	A	Monthly			
55	HCS	% of Sites of Special Scientific Interest (SSSIs) in favourable condition	✓		22%	Tracker indicators, to be reported at year-end				A	n/a	Annually @ end-of-March	As a tracker indicator no judgement should have been made in the last report		
57	HCS	No. of key species	✓		No baseline					n/a	n/a	n/a	n/a	Annually @ end-of-March	Key species are still to be defined
58	HCS	Environmental/Climate change measure (Carbon per head)	✓		No baseline					n/a	n/a	n/a	n/a	Annually @ end-of-March	
67	HC	% of Council-owned or managed land without a nature conservation designation, managed for biodiversity			13.42%	Templates			=>15%	A	A	Annually @ end-of-March	Data will be available at year-end		
102	HC	Council carbon dioxide equivalent emissions			To be set				10% reduction by 2010	A	A	A	A	Annually @ end-of-March	